



City of Rio Communities Council Regular Business Meeting
City Council Chambers - 360 Rio Communities Blvd
Rio Communities, NM 87002
Monday, February 09, 2026 6:00 PM
Agenda

Please silence all electronic devices.

Mayor - Joshua Ramsell

Mayor Pro Tem - Lawrence R. Gordon

Council - Michael Melendez, Thomas Nelson, Matthew Marquez

Call to Order

Pledge of Allegiance

Roll Call

Approval of Agenda

Consent Agenda

1. Approval of Minutes

2. Approval of Accounts Payable

Public Comment: : If you wish to speak during the public comment session, the Council will allow each member of the public to three (3) minutes to address the Council. Both the public and Council will follow rules of decorum. Give your name and where you live. The public will direct comments to the City Council. Comment(s) will not be disruptive or derogatory. The Council will not take action or engage in discussion regarding the comments made or received, but when appropriate the matters raised may be referred to staff or others for further review. Both the public and Council will follow rules of decorum. Derogatory Comments or matters under litigation will not be allowed and any person or persons addressing the Council are liable for their own statements.

Presentations

Valencia County Senior Olympics

Manager Report

3. Introduction of New Financial Software.

4. Update on Maverick

Action Items

**5. Discussion, Consideration, and Decision – Approval to purchase 2 Police Officer Vehicles
Utilizing Appropriation Grant Funds.**

Council Discussion

Adjourn

Please join us from the comfort and safety of your own home by entering the following link: @

<https://www.facebook.com/riocommunities>

NOTE: THIS AGENDA IS SUBJECT TO REVISION UP TO 72 HOURS PRIOR TO THE SCHEDULED MEETING DATE AND TIME (NMSA 10-15-1 F). A COPY OF THE AGENDA MAY BE PICKED UP AT CITY HALL, 360 RIO COMMUNITIES BLVD, RIO COMMUNITIES, NM 87002. IF YOU ARE AN INDIVIDUAL WITH A DISABILITY WHO IS IN NEED OF A READER, AMPLIFIER, QUALIFIED SIGN LANGUAGE INTERPRETER OR ANY OTHER FORM OF AUXILIARY AND OR SERVICE TO ATTEND OR PARTICIPATE IN THE MEETING, PLEASE CONTACT THE MUNICIPAL CLERK AT 505-861-6803 AT LEAST ONE WEEK PRIOR TO THE MEETING OR AS SOON AS POSSIBLE.



City of Rio Communities Council Regular Business Meeting
City Council Chambers - 360 Rio Communities Blvd
Rio Communities, NM 87002
Monday January 26, 2026, 6:00 PM
Minutes

Please silence all electronic devices.

Mayor - Joshua Ramsell

Mayor Pro Tem - Lawrence R. Gordon

Council - Michael Melendez, Thomas Nelson, Matthew Marquez

Call to Order

Mayor Ramsell called the meeting to order at 6:00pm

Pledge of Allegiance

Councilor Nelson led the pledge of allegiance.

Roll Call

Governing Body

Mayor Joshua Ramsell

Councilor Matthew Marquez

Councilor Lawrence Gordon

Councilor Thomas Nelson

Councilor Michael Melendez

Staff

Manager Dr. Martin Moore

City Attorney Randall Van Vleck

Approval of Agenda

Mayor Ramsell made a recommendation to move item one before the swearing in Ceremony,
Also, removing action item three from the agenda.

Motion made by Councilor Nelson to move organizational item number one to before the swearing in ceremony and remove organizational item three from the agenda. Seconded by Councilor Gordon.

Voting Yea:

Councilor Melendez

Councilor Marquez

Councilor Nelson

Councilor Gordon

Motion passed with a 4-0 vote

Motion made by Councilor Nelson to approve amended agenda. Seconded by Councilor Gordon.

Voting Yea:

Councilor Melendez

Councilor Marquez

Councilor Nelson

Councilor Gordon

Motion passed with a 4-0 vote

Discussion, Consideration, and Decision – Bi-Annual Approval of Executive Municipal Officers (Dr. Martin Moore City Manager, Andrew Tabet Fire Chief, Jennifer Gauna Municipal Clerk)

Motion made by Councilor Gordon to approve Bi-Annual Approval of Executive Municipal Officers (Dr. Martin Moore City Manager, Andrew Tabet Fire Chief, Jennifer Gauna Municipal Clerk). Seconded by Councilor Nelson.

Voting Yea:

Councilor Melendez
Councilor Marquez
Councilor Nelson
Councilor Gordon

Motion passed with a 4-0 vote

SWEARING IN OF MUNICIPAL CLERK JENNIFER GAUNA, FINANCE OFFICER CASSANDRA MONTANO, LIBRARY DIRECTOR AMANDA CARRASCO.

Discussion, Consideration, and Decision – Election of Mayor Pro-Tempore

Councilor Nelson Nominated himself as Mayor Pro-Tempore.

Motion made by Councilor Marquez to approve Election of Mayor Pro-Tempore. Seconded by Councilor Nelson.

Voting Yea:

Councilor Marquez
Councilor Nelson

Voting No:

Councilor Melendez
Councilor Gordon
Motion tied with a 2-2 vote
Mayor broke tie voting No. Motion failed.

Councilor Melendez Nominated Councilor Gordon.

Motion made by Councilor Melendez to approve Election of Mayor Pro-Tempore. Seconded by Councilor Gordon.

Voting Yea:

Councilor Melendez
Councilor Gordon

Voting No:

Councilor Nelson
Councilor Marquez
Motion tied with a 2-2 vote
Mayor broke tie voting Yes. Motion Passed

Discussion, Consideration, and Decision – Approval to Amend Signers for The City’s Banking and Investment Accounts; Removing Roy Chance Hubbard and Adding Jennifer R. Gauna and Cassandra L. Montano and Retaining Lawrence Richard Gordon, Martin Dale Moore, and Joshua David Ramsell as Signers.

Motion made by Councilor Melendez to Amend Signers for The City’s Banking and Investment Accounts; Removing Roy Chance Hubbard and Adding Jennifer R. Gauna and Cassandra L. Montano and Retaining Lawrence Richard Gordon, Martin Dale Moore, and Joshua David Ramsell as Signers. Seconded by Councilor Nelson.

Voting Yea:

Councilor Melendez
Councilor Marquez
Councilor Nelson
Councilor Gordon

Motion passed with a 4-0 vote

Consent Agenda

Approval of Minutes

Approval of Accounts Payable

Motion made by Councilor Nelson to approve consent agenda. Seconded by Councilor Gordon.

Voting Yea:

Councilor Melendez
Councilor Marquez
Councilor Nelson
Councilor Gordon

Motion passed with a 4-0 vote.

No Public Comment at this time.

Manager Report

Winter Weather Update.

Update of City Road Projects.

Fire Hazard Reduction.

Legislative Update.

Update on Public Works Signs Replacement and Pothole Repair Activities.

Update on Police Chief Recruitment.

Public Hearing

Public Hearing For the purpose of Consideration of Roadrunner Organics Special Use Permit for Cannabis retail sale Legal description UPC 1009028306055000000 Tract: UNNUMBERED S: 16 T: 5N R: 2E 0.48 ACRE PLAT N-663, 2350 HIGHWAY 47 Rio Communities NM, 87002

Motion and roll call vote to recess Regular Business Meeting session and to go into Public Hearing

Motion made by Councilor Nelson to recess Regular Business Meeting session and to go into Public Hearing. Seconded by Councilor Gordon.

Voting Yea:

Councilor Melendez

Councilor Marquez

Councilor Nelson

Councilor Gordon

Motion passed with a 4-0 vote at 6:31pm

Consideration of Roadrunner Organics Special Use Permit for Cannabis retail sale Legal description UPC 1009028306055000000 Tract: UNNUMBERED S: 16 T: 5N R: 2E 0.48 ACRE PLAT N-663, 2350 HIGHWAY 47 Rio Communities NM, 87002

Motion and roll call vote to go back into Regular Business Meeting session

Motion made by Councilor Nelson to go back to Regular Business Meeting session. Seconded by Councilor Gordon.

Voting Yea:

Councilor Melendez

Councilor Marquez

Councilor Nelson

Councilor Gordon

Motion passed with a 4-0 vote

Action Items

Discussion, Consideration, and Decision – Approval of Roadrunner Organics Special Use Permit for Cannabis retail sale Legal description UPC 1009028306055000000 Tract: UNNUMBERED S: 16 T: 5N R: 2E 0.48 ACRE PLAT N-663, 2350 HIGHWAY 47 Rio Communities NM, 87002

Motion made by Councilor Melendez to approve Roadrunner Organics Special Use Permit for Cannabis retail sale Legal description UPC 1009028306055000000 Tract: UNNUMBERED S: 16 T: 5N R: 2E 0.48 ACRE PLAT N-663, 2350 HIGHWAY 47 Rio Communities NM, 87002. Seconded by Councilor Gordon.

Voting Yea:
Councilor Melendez
Councilor Marquez
Councilor Nelson
Councilor Gordon

Motion passed with a 4-0 vote.

Discussion, Consideration, and Decision – Approval to purchase 2 Police Officer Vehicles Utilizing Appropriation Grant Funds.

Motion made by Councilor Nelson to deny to purchase 2 Police Officer Vehicles Utilizing Appropriation Grant Funds. Seconded by Councilor Gordon.

Voting Yea:
Councilor Melendez
Councilor Marquez
Councilor Nelson
Councilor Gordon

Voting No:
Councilor Gordon

Motion passed with a 3-1 vote.

Discussion, Consideration, and Decision – Approval of Notice of Award to Desert Fox LLC for Don Diego Road Reconstruction Project Bid #2026-0002

Motion made by Councilor Nelson to approve of Notice of Award to Desert Fox LLC for Don Diego Road Reconstruction Project Bid #2026-0002. Seconded by Councilor Gordon.

Voting Yea:
Councilor Melendez
Councilor Marquez
Councilor Nelson
Councilor Gordon

Motion passed with a 4-0 vote.

Executive Session - Executive Session - For the purpose of Discussing the Possible purchase, addition or disposal of real property or water rights by the public body pursuant to NMSA 10-15-1(H)(8). No Action will be Taken.

Motion with a roll call to go into a closed session made by Council Nelson. Seconded by Councilor Gordon

Voting Yea:
Councilor Melendez
Councilor Marquez
Councilor Nelson
Councilor Gordon

Motion passed with a 4-0 vote at 7:33pm

**Motion with a roll call to go into back in Regular business meeting session made by Council Nelson.
Seconded by Councilor Gordon**

Voting Yea:

Councilor Melendez
Councilor Marquez
Councilor Nelson
Councilor Gordon

Motion passed with a 4-0 vote at 7:54pm

Statement by the Mayor

Mayor Ramsell Stated that on Monday January 26, 2026, City of Rio Communities City Council did hold an Executive Session - For the purpose of Discussing the Possible purchase, addition or disposal of real property or water rights by the public body pursuant to NMSA 10-15-1(H)(8). No Action was taken and no other items were discussed at this time.

Motion made by Councilor Nelson to approve the statement by the mayor. Seconded by Councilor Gordon.

Voting Yea:

Councilor Melendez
Councilor Marquez
Councilor Nelson
Councilor Gordon

Motion passed with a 4-0 vote.

Council Discussion

Upcoming Meetings

Mayor Ramsell stated the Next Regular Business Meeting will be held on February 9, 2026, at 6:00pm.

Adjourn

Motion made by Councilor Nelson to Adjourn. Seconded by councilor Gordon Motion carried out at 8:06pm

Respectfully submitted,

Dr. Martin Moore (acting as Municipal clerk)
(Taken and Transcribed by Patricia McCloskey, Deputy Clerk)

Date: _____

Approved:

Joshua Ramsell,
Mayor

Lawrence R. Gordon,
Mayor Pro-tem/Councilor

Michael Melendez,
Councilor

Thomas Nelson,
Councilor

Matthew Marquez,
Councilor



Rio Communities, NM

Expense Approval Register

Packet: APPKT01793 - AP2.3.26/WEX

Vendor Name	Payable Number	Post Date	Description (Item)	Account Number	Amount
Fund: 11000 - General Operating Fund					
WEX Bank	110347319-A	01/31/2026	Fleet Cards/PD	11000-3001-56120	979.28
WEX Bank	110347319-A	01/31/2026	Fleet Cards/PW	11000-5101-56120	481.59
WEX Bank	110347319	12/31/2025	Fleet Cards/PD	11000-3001-56120	1,127.14
WEX Bank	110347319	12/31/2025	Fleet Cards/PW	11000-5101-56120	536.39
NM Water Service Company	0152646516-B	02/03/2026	CH Water Utilities	11000-2002-57173	300.98
Maloy Mobile Storage Inc.	0340845-IN	02/03/2026	40' Storage Container Serial#	11000-5101-55999	243.68
NM Gas Co	0702605-4-A	02/03/2026	Gas SVS City Hall	11000-2002-57171	35.79
DBC Waters LLC	1080034	02/03/2026	Bottled Water Delivery SVS	11000-2002-56060	20.35
NM Water Service Company	1549097118-B	02/03/2026	CH Water Utilities	11000-2002-57173	55.82
Amazon Business	16GD-CP1C-1TLK	02/03/2026	office supplies and cleaners	11000-4004-56020	30.58
Sharp Electronics Corporatio	19005626952	02/03/2026	CH & FD VOIP	11000-2002-55030	785.90
Amazon Business	1KJ6-HRNN-KDT1	02/03/2026	clorox wipes (1 case)	11000-2002-56020	32.84
Amazon Business	1KJ6-HRNN-KDT1	02/03/2026	dry erase markers	11000-2002-56020	26.99
Amazon Business	1KJ6-HRNN-KDT1	02/03/2026	desk calendar	11000-2004-56020	7.59
Amazon Business	1KJ6-HRNN-KDT1	02/03/2026	envelope maintener	11000-2004-56020	13.98
Amazon Business	1KJ6-HRNN-KDT1	02/03/2026	roladex -c. montano	11000-2004-56020	37.55
Amazon Business	1KJ6-HRNN-KDT1	02/03/2026	coat rack	11000-2004-56040	34.99
Amazon Business	1KJ6-HRNN-KDT1	02/03/2026	24 inch comp monitor	11000-2004-56040	187.66
Amazon Business	1KJ6-HRNN-KDT1	02/03/2026	rolodex - j. gauna	11000-2008-56020	37.55
Amazon Business	1KJ6-HRNN-KDT1	02/03/2026	coat rack - j. gauna	11000-2008-56040	25.99
Amazon Business	2025-1573-1	02/03/2026	Library Supplies	11000-4004-56999	24.97
Amazon Business	2025-1586-1	02/03/2026	Perorated Roll Paper/ Expan	11000-3001-56020	35.25
T-Mobile USA Inc.	206307419 \$188.10	02/03/2026	Data SIM and Unlimited Data	11000-3001-55999	188.10
AT & T Mobility	287334080831-A	02/03/2026	Mayor Joshua Ramsell	11000-1001-57160	53.66
AT & T Mobility	287334080831-A	02/03/2026	City Manager	11000-2001-57160	262.48
AT & T Mobility	287334080831-A	02/03/2026	Police Department	11000-3001-57160	476.60
AT & T Mobility	287334080831-A	02/03/2026	Code/Fire/EMS	11000-3002-57160	104.86
AT & T Mobility	287334080831-A	02/03/2026	Public Works	11000-5101-57160	170.22
AEM Ball LLC	30065	02/03/2026	business cards M. Melendez	11000-1001-56020	79.00
AEM Ball LLC	30065	02/03/2026	Names plates - Michael;Pegg	11000-1001-56020	51.00
AEM Ball LLC	30065	02/03/2026	business cards library directo	11000-4004-56020	79.00
Shred-it US JV LLC	8013261318	02/03/2026	Shredding SVS	11000-2002-55999	163.70
Sharp Electronics Corporatio	9005666088	02/03/2026	CH & FD VOIP	11000-2002-55030	782.88
Beasley, Mitchell & Co. LLP	90153657	02/03/2026	Accounting Professional Serv	11000-2002-55030	17,397.97
NM Water Service Company	9378476233-B	02/03/2026	CH Water Utilities	11000-2002-57173	55.82
Takkt American Holdings	MK623311-TDQ	02/03/2026	Jgauna side desk	11000-2002-58030	616.02
Takkt American Holdings	QL354911	02/03/2026	C. Montano office furniture	11000-2002-58030	4,116.88
Fund 11000 - General Operating Fund Total:					29,661.05
Fund: 20600 - Emergency Medical Services					
Boundtree Medical	86077920	02/03/2026	medical supplies	20600-3003-56070	135.90
Fund 20600 - Emergency Medical Services Total:					135.90
Fund: 20900 - Fire Protection					
WEX Bank	110347319-A	01/31/2026	Fleet Cards/FD	20900-3002-56120	1,208.33
WEX Bank	110347319	12/31/2025	Fleet Cards/FD	20900-3002-56120	1,277.36
NM Gas Co	0529640-8-A	02/03/2026	Gas SVS FD	20900-3002-57171	57.28
UniqueFleet, LLC.	25599	02/03/2026	vehicle maintenance ems fu	20900-3002-54040	1,372.15
UniqueFleet, LLC.	25678	02/03/2026	vehice maintenance	20900-3002-54040	68.23
AT & T Mobility	287334080831-A	02/03/2026	Fire Department	20900-3002-57160	336.26
NM Water Service Company	3889605549-B	02/03/2026	FD Water Utilities	20900-3002-57173	94.41
Fund 20900 - Fire Protection Total:					4,414.02
Fund: 21600 - Municipal Street					
HEI, Inc	11517	02/03/2026	Repairs to drainage on City p	21600-5002-55999	5,631.60

Expense Approval Register

Packet: APPKT01793 - AP2.3.26/WEX

Vendor Name	Payable Number	Post Date	Description (Item)	Account Number	Amount
HEI, Inc	11517	02/03/2026	Repairs to sidewalk	21600-5002-55999	6,187.17
				Fund 21600 - Municipal Street Total:	11,818.77
Fund: 29700 - County EMS GRT					
WEX Bank	110347319	12/31/2025	Fleet Cards/EMS	29700-2002-56120	26.88
				Fund 29700 - County EMS GRT Total:	26.88
Fund: 30300 - State Legislative Appropriation Project					
HEI, Inc	11516	02/03/2026	1703 Zamora st	30300-2002-58010	20,267.52
				Fund 30300 - State Legislative Appropriation Project Total:	20,267.52
				Grand Total:	66,324.14

Fund Summary

Fund	Expense Amount
11000 - General Operating Fund	29,661.05
20600 - Emergency Medical Services	135.90
20900 - Fire Protection	4,414.02
21600 - Municipal Street	11,818.77
29700 - County EMS GRT	26.88
30300 - State Legislative Appropriation Project	20,267.52
Grand Total:	66,324.14

Account Summary

Account Number	Account Name	Expense Amount
11000-1001-56020	Supplies - General Office	130.00
11000-1001-57160	Telecommunications	53.66
11000-2001-57160	Telecommunications	262.48
11000-2002-55030	Contract - Professional S	18,966.75
11000-2002-55999	Contract - Other Service	163.70
11000-2002-56020	Supplies - General Office	59.83
11000-2002-56060	Supplies - Kitchen	20.35
11000-2002-57171	Utilities - Natural Gas	35.79
11000-2002-57173	Utilities - Water	412.62
11000-2002-58030	Furniture & Fixtures	4,732.90
11000-2004-56020	Supplies - General Office	59.12
11000-2004-56040	Supplies-Furniture/Fixtu	222.65
11000-2008-56020	Supplies - General Office	37.55
11000-2008-56040	Supplies-Furniture/Fixtu	25.99
11000-3001-55999	Contract - Other Service	188.10
11000-3001-56020	Supplies - General Office	35.25
11000-3001-56120	Supplies - Vehicle Fuel	2,106.42
11000-3001-57160	Telecommunications	476.60
11000-3002-57160	Telecommunications	104.86
11000-4004-56020	Supplies - General Office	109.58
11000-4004-56999	Supplies - Other	24.97
11000-5101-55999	Contract - Other Service	243.68
11000-5101-56120	Supplies - Vehicle Fuel	1,017.98
11000-5101-57160	Telecommunications	170.22
20600-3003-56070	Supplies - Medical	135.90
20900-3002-54040	Maintenance & Repairs -	1,440.38
20900-3002-56120	Supplies - Vehicle Fuel	2,485.69
20900-3002-57160	Telecommunications	336.26
20900-3002-57171	Utilities - Natural Gas	57.28
20900-3002-57173	Utilities - Water	94.41
21600-5002-55999	Contract - Other Service	11,818.77
29700-2002-56120	Supplies - Vehicle Fuel	26.88
30300-2002-58010	Buildings & Structures	20,267.52
Grand Total:	66,324.14	

Project Account Summary

Project Account Key	Expense Amount
None	66,324.14
Grand Total:	66,324.14

Authorization Signatures

MAYOR & COUNCILORS

JOSHUA RAMSELL, MAYOR

LAWRENCE GORDON, COUNCILOR

MICHAEL MELENDEZ, COUNCILOR

MATTHEW MARQUEZ, COUNCILOR

THOMAS NELSON, COUNCILOR

ATTEST:

MUNICIPAL CLERK



CITY OF RIO COMMUNITIES
360 Rio Communities Blvd.
Rio Communities, NM 87002
505-861-6803
www.riocommunities.net

TO: Dr. Martin Moore, City Manager
FROM: Cassandra Montaño, Finance Officer
DATE: January 28, 2026
SUBJECT: Justification to Evaluate and Pursue Transition from Tyler Technologies to Triadic Enterprises, Inc.

I respectfully submit this justification for your consideration regarding the City of Rio Communities' continued use of Tyler Technologies as its accounting software and the need to formally evaluate and pursue a transition to Triadic Enterprises, Inc. This recommendation is based on documented operational inefficiencies, persistent customer service failures, escalating costs, consultant dependency, and compliance risks associated with Tyler Technologies, contrasted with the clear functional, financial, and regulatory advantages offered by Triadic Enterprises, Inc., a system designed specifically for New Mexico municipalities.

This matter directly impacts the City's ability to maintain accurate and compliant financial records, meet DFA and PERA reporting requirements, prepare for annual audits, and protect public funds.

Operational and Compliance Concerns

Tyler Technologies has not been able to properly reflect the City's DFA-approved budget within the system. Despite repeated attempts by the Finance Office and Beasley Mitchell to obtain assistance, adequate support has not been provided. This creates serious risks, including inaccurate budget-to-actual reporting, increased likelihood of audit findings, DFA compliance issues, and long-term reporting inconsistencies.

Triadic Enterprises, Inc. is designed specifically for New Mexico government entities and has committed to actively assisting with syncing DFA-approved budgets, producing audit-ready reports, and generating PERA retirement files in formats accepted by the State.

Financial Impact

In the last calendar year, the City incurred approximately:

- \$41,633.14 in Tyler Technologies training, services, and support.

Despite this investment, key system issues remain unresolved and consultant reliance continues. Notably, Beasley Mitchell has also struggled to receive timely and effective support from Tyler Technologies.

Triadic Enterprises, Inc.'s pricing (quote attached) includes:

- One-time conversion and training fee, this includes the cost of software and hardware: \$10,450
- Annual maintenance cost: \$10,284 at a rate of \$857.50 per month
- Unlimited free training via Zoom or in Deming, including retraining following staff turnover
- The full conversion from Tyler Technologies to Triadic Enterprises, Inc., including data migration, configuration, and staff training, is estimated to take approximately **6–12 weeks**, based on Triadic's standard implementation timeline for municipalities of similar size, minimizing operational disruption while addressing the City's current compliance and service risks.

This represents a significant reduction of \$31,349.14 in annual costs while improving system functionality and support.

Customer Service Failures and Operational Disruptions

Tyler Technologies' customer service failures have directly disrupted City operations.

On December 29, 2025, a call was placed to Tyler Technologies regarding an Employee Self-Service (ESS) access issue that prevented an employee from reporting time worked. After extended hold times exceeding four hours, a support ticket was opened. It wasn't until January 28, 2026 that this issue was fully resolved.

Additionally, Tyler Technologies implemented an update to its document management module without notifying the City. As a result, the City unexpectedly lost access to its Content Manager system for several days. A help ticket was initially marked as medium priority by Tyler Technologies. On Friday, January 23, 2026, Jennifer was able to escalate the ticket to high priority. However, it was not until Monday, January 26, 2026, after an email was sent to a large number of Tyler Technologies employees, that assistance was finally provided and access restored.

This failure caused the City to fall approximately two business days behind in document scanning, accounts payable receipting, and grant reporting. Such delays place the City at unnecessary operational and compliance risk.

This level of customer service is unacceptable for a mission-critical financial system and represents poor business practice. A printout of additional documented customer complaints regarding Tyler Technologies is attached, demonstrating that these issues are not isolated. By contrast, Triadic Enterprises, Inc. provides responsive customer support staffed by personnel familiar with New Mexico-specific regulatory and reporting requirements.

Audit and Compliance Protection

The City has a fiduciary responsibility to minimize audit findings and compliance risks. Tyler Technologies presents ongoing risks due to improper budget uploads, delayed support, complex workflows, and heavy reliance on external consultants.

Triadic Enterprises, Inc. mitigates these risks by ensuring DFA budget alignment, producing audit-ready reports, supporting accurate PERA submissions, and providing hands-on assistance during implementation and reporting cycles.

Conclusion and Recommendation

For a municipality the size of Rio Communities, a fit-for-purpose system designed around New Mexico requirements provides greater value than a complex national ERP platform. Based on operational experience, financial data, compliance risk, and documented service failures, it is in the City's best interest to formally evaluate and pursue a transition from Tyler Technologies to Triadic Enterprises, Inc.

This transition would improve regulatory compliance, reduce audit risk, significantly lower annual costs, decrease consultant dependency, improve staff efficiency, and provide reliable, responsive vendor support.

Attachments:

- Triadic Enterprises, Inc. Conversion and Pricing Quote
- Documented Customer Complaints Regarding Tyler Technologies

Respectfully submitted for your consideration,

Cassandra Montaño
Finance Officer
City of Rio Communities



QUOTE TO: Rio Communities Police Department
 ATTN: Sgt. Jose Rodriguez

QUOTE NUMBER	111225-1
QUOTE DATE	December 9, 2025
Agency PO #.	
CES PO#	
TERMS	Due on Receipt
SALES REP	Herman Sanchez
SHIPPED VIA	Driver
F.O.B.	
PREPAID or COLLECT	

PRICE AGREEMENT: NMSPA 40-00000-24-00068 Automotive Vehicles
 2026 Ford Police Expedition SSV 4wd Exterior: Agate Black

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
2	2026 Ford Utility SSV Expedition 4wd (Incl. 3.5L Engine, 10 Spd Trans, Skid Plates, Running Boards Heavy Duty Trailer Tow Pkg, 2 Key Fobs)	59,995.00	\$119,990.00
2	Available Contract Discount 8%	(4,799.60)	(\$9,599.20)
2	Patrol Upfit Build: (See Attached)	24,113.94	\$48,227.88
2	Graphics: State of Emergency	1,725.00	\$3,450.00
2	Radios: Code-3	7,215.13	\$14,430.26
2	Deliver To: Rio Communities Police Department	525.00	\$1,050.00
*** Vehicle On Order ***			

Additional Information:

177,548.94

Proposal valid for 30 Days

\$177,548.94

Total

AMOUNT

DIRECT ALL INQUIRIES TO:

Herman Sanchez

(505) 250-9388

email: hsanchez@phillong.com

THANK YOU FOR YOUR BUSINESS!

ESTIMATE



Bill to

Herman Sanchez
Phil Long Dealership
7887 W Tufts Ave
Denver, CO 80123

Ship to

Herman Sanchez
Phil Long Dealership
7887 W Tufts Ave
Denver, CO 80123

Estimate details

Estimate no.: 3945
Estimate date: 11/04/2025

#	Product	Part Number	Description	Qty
1.			Ford Expedition	
2. Soundoff Signal	Nforce Interior Lightbar		Ford Expedition (2018-24) Split Front (DRV) T18 T18 T18 T18 T18 T18 T18 T18 T18 (PAS) RBW RBW RBW RBW RBW RBW RBW RBW RBW Accessories: PNFLBSPLT1 DSC w/ LIN Breakout Box (Included)	1
3. Soundoff Signal	Mpower Arrow Kit		Ford Expedition (2018-24) 6 Mod Split Rear w/ 4" Modules (DRV) T18 T18 T18 T18 T18 T18 (PAS) RBA RBA RBA X RBA RBA RBA RBA Accessories: PNFLBSPLT1 LIN DSC w/ Breakout Box (Included)	1
4. Soundoff Signal	ENGSA5100RSP		bluePRINT® 500 Series Remote Control System with Button Control, 10-16v - 100 watt single-tone	1
5. Soundoff Signal	ETSS100J		100J Series Composite Speaker w/ Universal Bail Bracket - 100 watt	1
6. Soundoff Signal	EMPSA05C3-8		mpower◆ Fascia 4x2 Light w/ Stud Mount, 18" 5-wire w/ sync option & 1.5 Pigtails, SAE Class 1 & CA Title 13, 9-32 Vdc, Black Housing, 36 LED, Tricolor - Red/Blue/White	4

7. Soundoff Signal	EMPS21GQ4-8	mpower® 4" Fascia Light, Stud Mount, 1.5' Pigtail, Black Housing with Stealth Lens, 18 LED Tricolor Red/Blue/White	4
8. Soundoff Signal	EMPS1SLS4RBW	mpower® 3" Fascia Light w/ Stud Mount, 18" hard wire w/ sync option, SAE Class 1 & CA Title 13, 9-32 Vdc, Black Housing, 12 LED, Tricolor - Red/Blue/White	4
9. Soundoff Signal	PMP2BKUMB2-D	Under Mirror Mount Bracket Kit (each) for installation on Ford F-150 2015 - 2020 for use with mpower® 3" Stud or Quick Mount - Driver Side	1
10. Soundoff Signal	PMP2BKUMB2-P	Under Mirror Mount Bracket Kit (each) for installation on Ford F-150 2015 - 2020, for use with mpower® 3" Stud or Quick Mount - Passenger Side	1
11. Soundoff Signal	ESLRL61158	SL Running Light, 61" - 5 Module, Dual/Split Color Red/Blue/White	2
12. Soundoff Signal	PSLVBK06	Mounting Kit for SL Running Light (Running Board Mount) includes: Bracket & Hardware Kit, Ford F-150 2015-2023 (only for Black Platform Running Boards, Step Bars in Chrome and Accent-Color, or Angular Step Bars in Accent-Color, Chrome and Stone Gray)	2
13. Soundoff Signal	ECVDMLTAL00	oBSERVE Dome Light - 6" Round, White and Red Night Light LEDs, White Lens	2
14. Soundoff Signal	ETSKLF101	LF Aftershock Siren System, includes: 100 Watt Speaker, 200 Watt Amplifier and Universal Bracket	1
15. Soundoff Signal	ENGNHK05	18 inch Harness Kit for Remote Node	2
16. Soundoff Signal	ENGND04102	bluePRINT® Remote Node with Magnetic ID	2
17. Soundoff Signal	ENGLMK012	bluePRINT Link® Micro Module and Vehicle Harness for Ford Transit 2020-2024, Ford Expedition (2022-2024) and Ford F250-F550 with large infotainment screen (12") and white OBDII connector (2021-2022)	1
18. Soundoff Signal	ENGSYMD01	bluePRINT Sync® Module, includes GPS Antenna, ECE R10 Certified	1
19. Soundoff Signal	PMP2BKDGJ	90 Degree Deck/Grille Adjustable Bracket Kit for mpower® 4" Fascia Light w/ Stud Mount - Black	2
20. Unity	X221016-0002	X-LED 6" Spotlight Black (X335) (S14) LH	1

21. Unity	9078	Installation Kit LH	1
22. Kustom Signal	Eagle 3	Dual Ka-Band Antenna	1
23. Troy Products	PB-18XP-UPRLRG-LT2	2018-25 Expedition upright with mounting kit, wire covers and two light channel bracket900	1
24. Troy Products	CC-MC-18	Universal MC 18" L-shape console; 7" slope, 11" level.587	1
25. Troy Products	AC-F150-15-MNT	2020-25 F150 2020-25 F250 2020-25 F350 2018-25 Expedition console floor plate. For bucket seat trucks or factory console removed.212	1
26. Troy Products	FP-FPI-SO380R	4" Blueprint Knob Control Panel ENGCP18002 50	1
27. Troy Products	FP-KTK7180/8180	2" Faceplate Kenwood TK-7180H/8180H/8180 Mobile Radio	1
28. Troy Products	FP-BLNK1	1" Blank filler plate13	1
29. Troy Products	AC-CCHY-BH	5" Durable high-impact polymer internal dual beverage holder; includes a larger size cup holder, for size water bottles or tumblers 18-32oz along with a standard size holder.45	1
30. Troy Products	FP-EXP18-USB-DC	2" face plate to re-locate OEM USB and DC outlets to console 37	1
31. Troy Products	FP-SGTRAY	4" face plate shallow tray with sloped floor; holds smartphone, keys, wallet, sunglasses, etc. 1.75" H.50	1
32. Troy Products	CM-SDMT-SL-LED	Console side height adjustable mount with slide arm for docking station589	1
33. Troy Products	AC-TB-ARMMNT-58	Console mounted height adjustable arm rest with 5 x 8 pad. 213	1
34. Troy Products	PS-18XP-OS-SC	2018-25 Expedition Single cell with poly window; half cage, kick panel with foot pocket, metal/poly divider with removable patent panel, center seat floor plate, replacement plastic seat with OS seatbelt system, TROY rear partition square-hole pattern with side panels3300	1
35. Troy Products	AC-EXP18-HATCH	2018-25 Expedition hatch window screen; square-hole punched216	1
36. Troy Products	RP-25XP-R	Ford Expedition Rear Partition with Square-Hole Punch	1

37. Troy Products	WG-EXP18-PS	2018-25 Expedition passenger side vertical bar window guard (ordered separately with EXPEDITION single cell kit)175	1
38. Santa Cruz	SC-920-5	UNIVERSAL RAIL GUN RACK WITH SC-6 XL LOCK	1
39. Gamber Johnson	7160-1982-13	Dell Rugged Laptop Vehicle Docking Station, Full Port, Tri RF List Price \$1300	1
40. LIND	120W	LIND 120W Auto Power Adapter - Barrel Input with Bare-Wire Leads (Item No. 7300-0714	1
41. Browning	BR-179	Browning BR-179 Dual Band NMO Mount Antenna (140-170/430-470 MHz)	1
42. Remax	RNMOT-58U-SUM-B-171	Brass 3/4 Inch Thru-Hole NMO Mount with 17 Ft. RG-58/U Cable and UHF Male (PL 259)	1
43. Patrol Power	UN0002	Patrol Power Gen 1 Full Size Fuse Panel, 21 ATC/ 4 MAXI, Surface Mount998	1
44. Shop Supplies		Shop Supplies - includes relays, fuses, wire, connectors, loom, nuts, bolts, screws, heat shrink and ground studs.	1
45. Labor	Patrol	Patrol Build (40)	40
46.		Tax is for labor only	